15 June 2020

To Hinderwell Parish Council

RE: Hinderwell War Memorial Clock

Good afternoon

Thank you for taking time to talk to me today.

As I explained, the clock in our view is beyond any reasonable repair, we also believe that the environment that the clock is in is proving to be a challenge, this type of movement was never designed to work in this type of environment.

With the extremities of the weather, we believe, is also causing the clock to run very erratically.

On all our visits, our clockmaker of 50yrs, has never found a fault with the clock, every time we attend the clock, we strip it clean it and set it running again, the clock runs for either 3 days or 3 weeks.

I am sure you understand, For the above reasons it is with regret that I must advise, we cannot keep attending the clock each time the weather changes whether its hot/cold, wet, or damp.

We do have alternatives to keep this lovely memorial clock running for generations and I would be happy to send these to you via our sales team.

We would like to thank you for your past custom, however if the alternatives are suitable, please do not hesitate to contact Smith of Derby

Kind regards

Tony Charlesworth
Customer Service/Training Manager

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